

SERVICE BULLETINS

Please check GSPN for parts update!

Version	Parts No	Short Description
ALL	BN44-00334A	SMPS
ALL	BN94-03313X	Main PCB
ALL	BN96-12687A	Buffer F
ALL	BN96-12688A	Buffer G
ALL	BN96-14111A	Logic Main PCB
ALL	BN96-14504C	Function & IR PCB
ALL	BN96-14977A	X Main
ALL	BN96-14978A	Buffer X
ALL	BN96-14979A	Y Main
ALL	BN96-14980A	Y - Upper
ALL	BN96-14981A	Y - Lower
IZ02	BN96-14982A	Buffer E
IZ02	BN96-13336A	Panel
IZ03	BN96-13337A	Panel
ALL	BN63-06485A	Bottom Cover
ALL	BN96-12988A	Front Cover
ALL	BN96-13009B	Rear Cover
ALL	BN96-13026A	Stand Base
ALL	BN96-14267A	Stand Guide
ALL	BN40-00162A	Tuner
ALL	BN59-01055A	Remote
ALL	BN96-12723S	LVDS Cable
ALL	BN96-12942B	Speaker
ALL	BN96-13273B	Speaker
ALL	BN63-01798B	Cleaning Cloth
ALL	BN96-09872R	Power Cord
ALL	BN96-10788A	Accessory Pack

HELP : 1-888-751-4086 (Tech Support)
1-866-894-0637 (FE)

GSPN

<http://gspn3.samsungcsportal.com>

PLUS ONE

<http://my.plus1solutions.net/clientPortals/samsung>

HOT TIPS

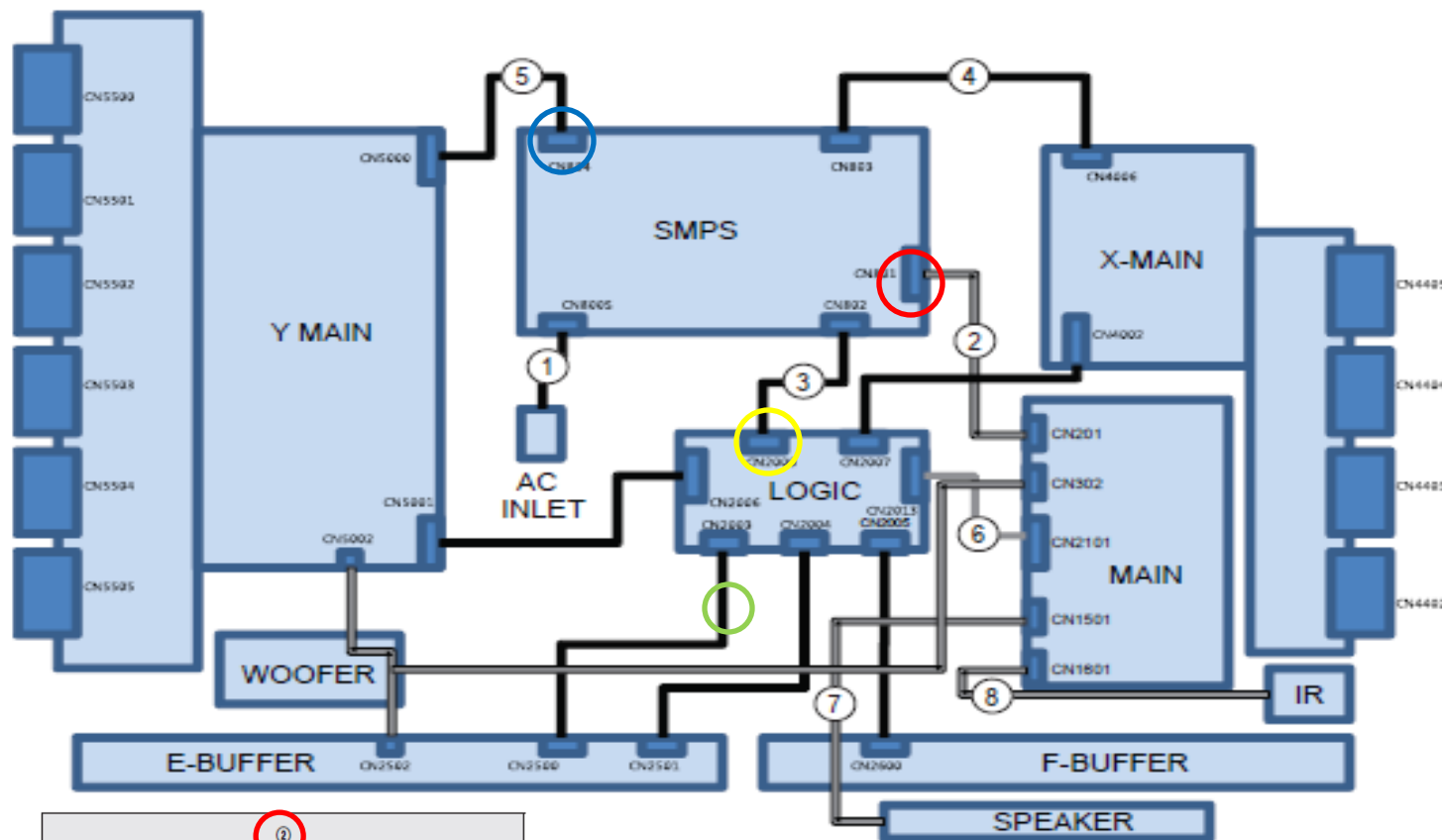
-Power On Problems: (pg. 3)

-Video Problems: (pg. 4)

FIRMWARE

Please check Samsung.com for latest update!

-Firmware for Valencia 1G Model
- Version : 1035.0



⑤
CN804 (SMPS)
↔ CN5005 (Y Board)

Pin No.	Signal
1	Vs
2	Vs
3	GND
4	Vg
5	GND
6	Va

④
CN803 (SMPS)
↔ CN4006 (X Board)

Pin No.	Signal
1	Vg
2	GND
3	GND
4	Vs
5	Vs

③
CN802 (SMPS)
↔ CN2000 (Logic Board)

Pin No.	Signal
1	D5.3V
2	D5.3V
3	GND
4	GND
5	PS_ON
6	VS_ON

②
CN801 (SMPS) ↔ CN201 (Main Board)

Pin No.	Signal	Pin No.	Signal
1	PS_ON	10	18V
2	STD5V	11	18V
3	5.3V	12	5.3V
4	GND	13	5.3V
5	GND	14	GND
6	GND	15	GND
7	GND	16	15V
8	N/C	17	15V
9	N/C	18	15V

Power On Sequence

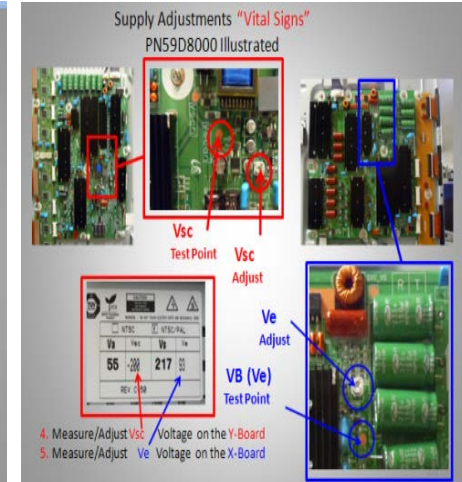
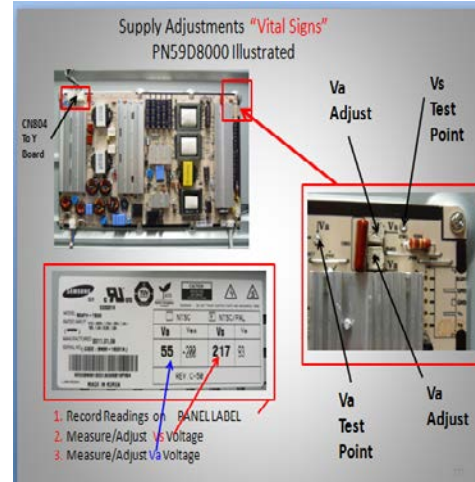
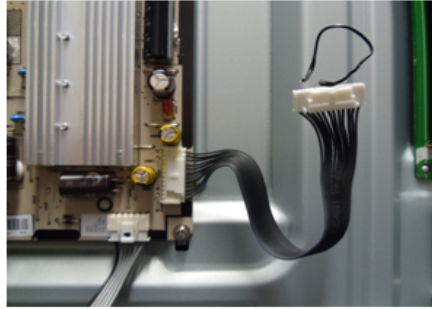
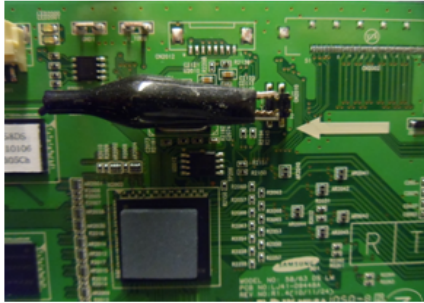
- STBY 5V (Pin 2 CN801)
- PS_ON (approx 3.3V – 0V) (Pin 1 CN801)
- VS_ON (approx 0V – 3.3V) (Pin 6 CN802)

“Troubleshooting”

Activating Power & Logic Board Test Patterns without Main Board:

1. Remove Power Cord to Panel
2. Short Highest 2 Pin #s on Logic Board Test Jig (Can be 4 Pin or 6 Pin)

3. Remove Power Connector at Main Board (keeping connection to SMPS)
4. Short “Power On” Pin to Circuit Ground on Power Connector to SMPS.
5. Connect Power Cord to Panel



SAMPLE VIEW & READINGS

“VITAL SIGNS”

When troubleshooting, It's very important to first check **Vs, Va, Vsc & Ve**. If **Vs** is missing (0V), disconnect power and check for short. Use ohm meter to measure resistance while disconnecting Y-Board & X-Board supply feeds one at a time.

Turn Power On and Test SMPS with shorted connector removed for correct Vs voltage verification. (It may only come up briefly but to full level). Be careful not to reconnect power connectors until Vs falls below 10V.

If **Va** is low or missing, disconnect power connectors to Address Boards and Check to see if SMPS Supply is restored. (Note Va feed normally passes through the Y-Drive to the Address Boards (Logic Buffer Boards)).

If **Vsc** is low or missing and Vs is OK, the failure is with the **Y-Board** since the Y-Board generate the Vsc voltage from the supplied Vs.

If **Ve** is low or missing and Vs is OK, the failure is with the **X-Board** since the Ve is generated by the X-Board from the supplied Vs. (Please note: In some rare cases the Ve is generated by the Y-Board fed to the X-Board.)

Other SMPS Voltages:

Check Low Voltage feeds to the Main Board and other supplied Assemblies.

Power Supply Trouble Shooting Notes:

2010/2011 models

Will not be run with the “X” or “Y” main disconnected. The SMPS will shut down immediately. However if a meter is first connected to the test point when power is applied it will read the correct voltage briefly before shutting down.(You have enough time to check key voltages)

CAUTION: Do not reconnect any connectors to SMPS or Y/X Boards until power has been turned off long enough for Vs to drop below 10V or damage will occur to X or Y Boards.

SMPS Over Current Protection

If a short circuit occurs on either the VS or VA voltage lines, the SMPS stops operating, but should not fail. When the short circuit is removed from the source line, the Power Supply will operate normally again. **Many SMPS Supplies are replaced needlessly!**

TROUBLESHOOTING VIDEO PROBLEMS

1. Verify Video Operation

- Customer Picture Test** (if available)
- "Display"** (If display is OK source is suspected)
- Substitute with known good Source
(**external DVD or Signal Generator**)

2. Using Test Patterns in Service Mode

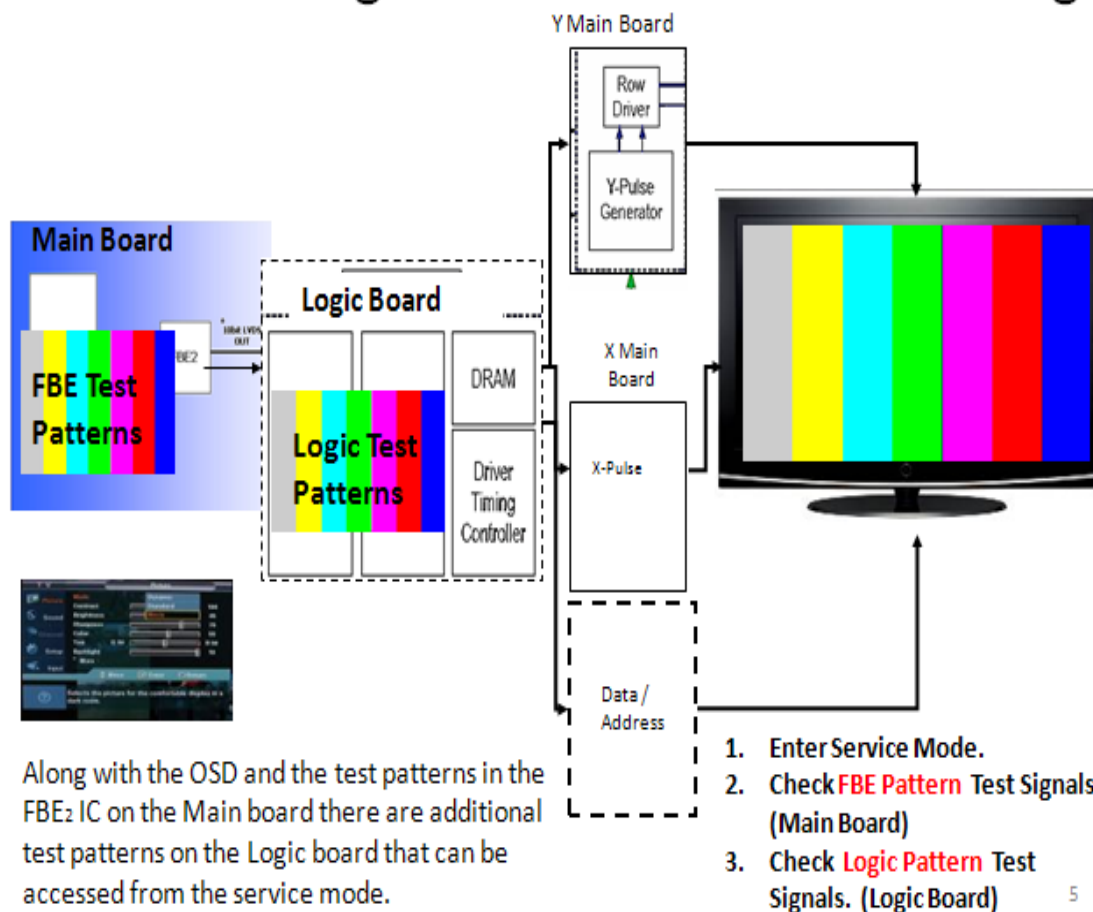
- ENTERING SERVICE MODE -

- | Customer Remote | Service Remote |
|---------------------|------------------|
| 1. Power off | 1. Power On |
| 2. Mute, 182, Power | 2. Info, Factory |

3. Determine cause

- If Logic pattern is NG; Logic board, Logic buffers or Panel are suspect.
- If FBE patterns is NG and Logic is OK; Main or LVDS cable are suspect.
- If both are OK it is likely a source issue.

2010 PDP Signal Path for Troubleshooting



ALIGNMENTS:

1. Check/Adj. VS, VA, VE, & VSC according to Panel Label and Diffusion test. (see bulletins for any special notes before making changes)
2. Check/Set Option Bytes:
 - ENTER SERVICE MODE -

Customer Remote

1. Power off
2. Mute, 182, Power

Service Remote

1. Power On
2. Info, Factory

Model Code	Side Label	Option						
		Type	Model	Tuner	Light Effect	Ch Table	Country	Front Color
PN50C8000 YFXZA	NZ01	50FAmV4D	PC8000	SEMCO	OFF	SAMEX	USA	W-Violet
	N002	50FAmV4D	PC8000	SEMCO	OFF	SAMEX	USA	W-Violet
	N003	50FAmV4D	PC8000	SEMCO	OFF	SAMEX	USA	W-Violet
	N004	50FAmV4D	PC8000	SEMCO	OFF	SAMEX	USA	W-Violet
	N305							
	N306							

DIFFUSION TEST/ADJ. (cell miss-firing, units):

- Allow the unit to warm up 15 to 20 minutes
- Access the Burn Protect Sig. Pattern in Cust. Menu.
- Adjust the Vs volts until screen errors are gone in both dark and bright areas.
- Adjust the Vs volts within +/- 10V on the panel label.

**SPECIAL NOTES:**

See bulletin "Red Dots" for correction/adjustments for this model.